

NTP Undercarriage parts warranty

Warranty terms

New and previously unused NTP parts are covered by a limited warranty provided by Entrack to the original purchaser of the parts. Any parts defective in material or workmanship will be replaced or repaired under the conditions specified below.

Warranty period

NTP parts are covered by a warranty for defects for a period as specified below, starting from the delivery date of the part and applying to parts correctly installed and under normal use.

- a. NTP undercarriage parts are covered during a period of 12 months or 1500 hours of operation, whichever comes first.
- b. NTP Lubricated track chains for dozers are covered during a period of 36 months or 4000 hours of operation, whichever comes first.
- c. NTP Rubber tracks are covered during a period of 12 months or 1000 hours of operation, whichever comes first.

Limitations of warranty coverage

NTP parts supplied are covered up to a maximum value of the invoiced price of the part. Warranty does not include or cover:

- a. Labor cost, transportation cost or tax/duties incurred by the replacement under warranty.
- b. Replacement of parts damaged or worn out by normal wear, incorrect installation or use, lack of normal and recommended service/maintenance, or damaged due to defects in a non-covered component.
- c. Warranty requests not reported fully and correctly in a reasonable time after discovery of defects.

Entrack will in <u>no event</u> cover consequential damages. This includes, but is not limited to, loss of profits, extra costs due to repair/replacement or other commercial loss.



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